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| John Alexander Smith | | |
| Bay Area, California • +1-234-456-7890 • john.alex.smith@youremailaddress.ltd • linkedin.com/in/username | | |
| Education | | |
| ABCS University, San Francisco, CA  Bachelor of Science in Computer Science (with a Minor in Business and Management) | | May 2010 |
| Skills | | |
| * MySQL/MariaDB * Objective C | * Scrum and Agile methodologies * Linux Operating System | * MongoDB Java * Network Configuration |
| Professional Experience | | |
| Senior Software Engineer  Growthsi, New York, NY | | Jun 2018 – Present |
| * Supervised, managed and led the team of 8 peers in the development of a robust upgrade for a client’s existing software   application, resulting in 35% incremental revenue in 9 months.   * Mentored and solved complex technological issues for a variety of assigned projects, achieving over 97% customer satisfaction rate. * Created and led a team of 20+ peers to launch over 10 e-commerce sites for a variety of assigned projects, integrating Stripe,   PayPal, authorize.net and other payment APIs. | | |
| Lead Software Engineer  Lindos, New York, NY | | Jan 2015 – May 2018 |
| * Led the application development team to successfully launch the application on time despite 6+ constraints, while ensuring adherence to the highest quality standards and meeting customer requirements. * Identified areas for improvement by regularly monitoring existing business systems, boosting business efficiency by 10 to 25% annually through the automation of repetitive tasks. * Documented all supported systems and applications to streamline existing business procedures, effectively training new team members and reducing onboarding time by 34%. | | |
| Software Engineer II  Growthsi, San Diego, CA | | Nov 2011 – Dec 2014 |
| * Participated in sales presentations due to the ability to translate user needs into usable software solutions, assisting the sales team in closing 3 deals that generated over $200K in revenue. * Provided design and programming support for enhancing web applications accessed by over 3 million users worldwide. * Awarded ‘Employee of the Year’ twice in a row for achieving the highest customer satisfaction rate across all delivered software solutions. Promoted within 18 months due to strong performance and organizational impact, one year ahead of schedule. | | |
| Junior Software Engineer  Growthsi, San Diego, CA | | May 2010 – Oct 2011 |
| * Participated in coding activities, maintaining the integrity of program logic, and developing and updating existing systems to increase task success rate by 15%. * Worked with senior technology solutions team members to assist in the development of over 12+ software solutions across a variety of platforms, including web, desktop, and mobile. | | |